operation with effect from 14.6.1995. Reserve Bank of India (RBI) has appointed 10 Banking Ombudsman so far.

(b) The details of Banking Ombudsman appointed are as follows :

S. No.	Name of the Banking Ombudsman	Centre	Jurisdiction
1.	Shri B.N. Shetya	Bombay	Maharashtra & Goa
2.	Shri A.K. Pandya	Bhopal	Madhya Pradesh
3.	Shri B.L. Chadha	New Delhi	Delhi, Haryana, J&K, Dist. Ghaziabad in U.P.
4.	Shri J.C. Lynn	Bangalore	Karnataka
5.	Shri R.C. Kapoor	Chandigarh	H.P., Punjab, Chandigarh, U.T.
6.	Shri R.K. Ragala	Hyderabad	Andhra Pradesh
7.	Shri J.P. Sharma	Patna	Bihar
8.	Shri O.P. Sodhani	Jaipur	Rajasthan
9.	Shri G.C. Agarwal	Kanpur	U.P. excluding Dist. Ghaziabad
10.	Shri H.N. Das	Guwahati	Assam, Arunachal Pradesh, Meghalaya, Manipur, Nagaland, Mizoram and Tripura

(c) On the basis of the feedback received from the Banking Ombudsmen RBI have observed that the response to the scheme from banks is good. The impact of the scheme on customer services and general efficiency is also encouraging. The Banking Ombudsmen have settled 812 complaints during the year ended 31.3.96.

Shortage of Coins And Currency Notes

1183 SHRI SANAT KUMAR MANDAL : Will the Minister of FINANCE be pleased to state :

(a) whether the Government are aware of acute shortage of coins and currency notes of small denomination particularly in the Dooars region of North Bengal;

(b) if so, the details thereof alongwith the reasons therefor; and

(c) the action taken by the Government and the Reserve Bank of India to meet the shortage of coins and small notes in North Bengal?

THE MINISTER OF FINANCE AND MINISTER OF COMPANY AFFAIRS (SHRI P. CHIDAMBARAM) : (a) to (c). Following a decision of the Government to coinise lower denomination notes of Re.1/-, Rs.2/- and Rs.5/-, these notes are no longer being printed by Note Printing Presses and hence no supply of fresh notes of these denomination to RBI. There is no dearth of Rs.5/- coins which are being issued freely by RBI's Calcutta Office. The RBI has also since stepped up supply position in regard to Re.1/- and Rs.2/- coins in Dooars region in North Bengal.

Demand And Supply of Natural Rubber

1184 SHRI MULLAPPALLY RAM CHANDRAN : Will the Minister of COMMERCE be pleased to state :

(a) whether the Government have assessed any gap between he demand and supply of natural rubber in the country during 1996-97;

(b) if so, the details thereof;

(c) whether the Government propose to import raw or natural rubber during 1996-97;

(d) if so, the reasons therefor;

(e) whether the Government of Kerala has raised any objection against such import; and

(f) if so, the action taken by the Government in this regard?

THE MINISTER OF STATE OF THE MINISTRY OF COMMERCE (SHRI BOLLA BULLI RAMAIAH) : (a) and (b) The Rubber Board has assessed a gap of 14,000 tonnes between demand and supply of Natural Rubber in this country during 1996-97.

(c) and (d) Government have not taken any decision in this regard.

(e) No, Sir.

(f) Does not arise.

Industrial Park in Karnataka

1185 SHRI S.D.N.R. WADIYAR : Will the Minister of INDUSTRY be pleased to state :

(a) whether the Government propose to set up an industrial park at Mangalore;

(b) if so, the main objectives of setting up Industrial Park;

(c) whether Karnataka Government has any share in that industrial Park;

(d) if so, the details thereof; and

(e) the details of the land acquired for the purpose?

THE MINISTER OF INDUSTRY (SHRI MURASOLI MARAN) : (a) to (e). No, Sir. No proposal for setting up of an Industrial Park at Mangalore or for setting up an